

ZANZIBAR INSTITUTE OF TOURISM DEVELOPMENT



The Council of the Zanzibar Institute of Tourism Development certifies that

Fahim Nassor Ali

Has fulfilled all the requirements and passed all the examinations for

the award of

CERTIFICATE IN FRONT OFFICE OPERATION - NTA 5

PASS

In testimony thereof, we herewith affix our names and official seal of the Zanzibar

Institute of Tourism Development on this 6th day of February 2014.

CHAIR PERSON OF ZIToD COUNCIL

DIRECTOR OF ZIToD

ZANZIBAR INSTITUTE OF TOURISM DEVELOPMENT

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TRANSCRIPT OF EXAMINATION RESULTS

NAME: FAHIM NASSOR ALI	SEX: M	REG. NO: F.O/CMU/056
CITEZENSHIP: Tanzanian	ADDRESS: ZANZIBAR-PEMBA	
DATE OF BIRTH: 07-08-1991	ADMITTED: 2011/2012	COMPLETED: 25-07-2013
ADMITTED ON THE BASIS OF: Direct Entry		
DEPARTMENT/SECTION: Department of Hospitality		
NAME OF THE PROGRAMME: Full Technical Certificate Programmes (2 years)		
MAJOR STUDY AREA: Front Office Operations - NTA5		

ACADEMIC YEAR: 2011/2012

Code	Course Name	Unit	Grade	Point	GPA
FO 5101	Introduction to Front Office Department	8	B	24	
GS 5106	Basic Accounting Skills	2	C	4	
GS 5105	Introduction to Hospitality and Tourism Industry	2	B	6	
GS5101	Communication Skills I	4	B	12	
IT 5105	Basic Computer skills	2	A	8	
GS 5103	Gender Issues	2	B	6	
FF5201	Front Office Operation	8	C	16	
IT 5205	Computer Application II	8	C	16	
GS5203	Development Studies	2	B	6	
FO 5301	Rules and Regulations of Front Office Department	8	A	32	
GS5201	Communication Skills II	4	A	16	
GS5104	Health and Hygiene	2	C	4	
GS5107	Introduction to Travel and Tourism Industry	2	B	6	
	Sub Total	54		156	2.8

ACADEMIC YEAR: 2012/2013

Code	Course Name	Unit	Grade	Point	GPA
FO 5302	Business related tasks of Front Office Department	8	B	24	
FOT 5301	Front Office Cashiering	8	C	16	
IT 5104	Computer Applications I	2	A	8	
PT 5201	Practical Training	8	B	24	
	Sub Total	26		72	2.7

OVERALL GPA: 2.8

CLASSIFICATION: Pass

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For Director

13th August 2014
.....
Date

END OF TRANSCRIPT

- The Transcript will be valid only if it bears the College Seal
- Points = Grade Points Multiplied by Number of Units
- Key to the Grades and other Symbols for College Exam: SEE THE TABLE BELOW

Grade	A	B	C	D	F	I	Q
Marks	80-100	65-79	50-64	40-49	0-39	-	0
Grade Points	4	3	2	1	0	I	Q
Remarks	Excellent	Good	Average	Poor	Failure	Incomplete	Discontinued

- Key to the Classification Awards: SEE THE TABLE BELOW

CLASS OF AWARD	CUMMULATIVE GPA
First Class	3.5-4.0
Second Class	3.0-3.4
Pass	2.0-2.9